



Board of Pharmacy

Outpatient Pharmacy Minimum Standards Rules

Effective 5/1/2024, the following rules on outpatient pharmacy minimum standards go into effect. These rules are the result of the work of the Ohio Pharmacist Workload Advisory Committee and feedback provided by pharmacy professionals through various surveys. For more information on the Pharmacist Workload Advisory Committee, please visit: www.pharmacy.ohio.gov/PWAC.

- [4729:5-5-02](#): Minimum Standards for the Operation of an Outpatient Pharmacy.
- [4729:5-5-02.1](#): Provision of Ancillary Services in an Outpatient Pharmacy.
- [4729:5-5-02.2](#): Mandatory Rest Breaks for Pharmacy Personnel.
- [4729:5-5-02.3](#): Requests for Additional Staff and Reports of Staffing Concerns in an Outpatient Pharmacy.
- [4729:5-5-02.4](#): Significant Delays in the Provision of Pharmacy Services.
- [4729:5-5-02.5](#): Outpatient Pharmacy Access Points.

(Click on the rule number to access the full text of the rule)

To assist licensees in complying with these new regulations, the Board developed a frequently asked questions document that can be accessed here: www.pharmacy.ohio.gov/minstandard

Additional Questions

For questions regarding the rules, please review this [document](#). If you need additional information, the most expedient way to have your questions answered will be to e-mail the Board office by visiting: <http://www.pharmacy.ohio.gov/contact.aspx>.

To Report Any Violations

Any violations of these rules should be reported using the Board's online complaint form: <https://www.pharmacy.ohio.gov/complaint>

REMINDER: Per section [4729.23 of the Ohio Revised Code](#), the identity of an individual submitting a complaint to the Ohio Board of Pharmacy is confidential.

Anti-Retaliation Provisions

Ohio rules (OAC 4729:5-4-01 [B]{25}) prohibit a licensed pharmacy from retaliating against or disciplining an employee for filing a complaint with the Board or other licensing body or reporting a violation of state or federal statute or any ordinance or regulation of a political subdivision that the employee's employer has authority to correct.

Retaliation or discipline of an employee includes, but is not limited to, the following:

1. Removing or suspending the employee from employment;
2. Withholding from the employee salary increases or employee benefits to which the employee is otherwise entitled;
3. Transferring or reassigning the employee;
4. Denying the employee a promotion that otherwise would have been received; and
5. Reducing the employee in pay or position.

Further, the following rules have specific employee anti-retaliation provisions:

- 4729:5-5-02.2 Mandatory Rest Breaks for Pharmacy Personnel.
- 4729:5-5-02.3 Requests for Additional Staff and Reports of Staffing Concerns in an Outpatient Pharmacy.
- 4729:5-5-02.4 Significant Delays in the Provision of Pharmacy Services.
- 4729:5-5-02.5 Outpatient Pharmacy Access Points.



People call, text, and chat the 988 Lifeline to talk about a lot of emotional needs—not just thoughts of suicide. Whatever your reason, the #988Lifeline is there to help. There is hope.

Ohio Board of Pharmacy
Mike DeWine, Governor | Steven W. Schierholt, Executive Director

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[Constant Contact Data Notice](#)

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