



STATE OF
OHIO
BOARD OF PHARMACY

Updated Guidance Issued For Reporting Suspicious Orders and Customer Due Diligence

On May 14, 2019, the Board issued an update to its [guidance for suspicious order monitoring and due diligence](#). Licensees are strongly encouraged to review the following updates to the guidance:

- Question 3 – Provides further clarification on the level of detail expected for all suspicious order submissions.
 - Reporting Customers (page 13) – Clarifies that a licensee that has not refused to sell to or stopped selling to an Ohio customer within the past three years, is not required to report anything at this time.
 - Question 26 (NEW) – Allows for an additional reporting exemption for entities using an Ohio-licensed third-party logistics provider to conduct suspicious order monitoring.
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