Continuing Education Opportunities in Cultural Competency for Pharmacy Professionals

Although it can be defined in numerous ways, cultural competency in pharmacy practice is generally a complex integration of knowledge, attitudes, and skills that promotes effective communication and appropriate interactions with patients from various ethnic and/or cultural groups.

Cultural competency can foster a greater understanding and appreciation of diverse patient populations, giving pharmacy professionals additional information and insight to enrich patient care. The skills developed with cultural competency allow healthcare providers to understand and respect a patient’s cultural identity.

The Board has developed the following guidance to assist pharmacy professionals in locating existing continuing education courses addressing cultural competency. While there is no requirement to complete continuing education relating to this subject, the Board encourages its licensees to consider these important learning opportunities.

Finding Cultural Competency Continuing Pharmacy Education

The Pharmacists' Learning Assistance Network (P.L.A.N.®) is a continuing pharmacy education information service provided to pharmacists and pharmacy technicians through the Accreditation Council for Pharmacy Education (A.C.P.E.).

To locate continuing pharmacy education, visit: https://apps.acpe-accredit.org/pwtool/plan/SearchPLAN.aspx

In the topic search criteria, the system includes several topics listed that address cultural competency, including:

- Cultural Competency
- Cultural Diversity
- Diversity
- Spanish Language

You may select one or all of the topics and search for available courses.

Pharmacists: Please be advised that any course you successfully complete in cultural competency from an A.C.P.E. accredited provider will count towards meeting your required continuing education.