



**STATE OF
OHIO**
BOARD OF PHARMACY

Responsible RestartOhio Requirements for Licensees

Updated 5/14/2020

On April 30, 2020, Ohio Department of Health Director, Dr. Amy Acton, issued a Director's Stay Safe Ohio Order. This order permits all businesses, except those specifically [listed in the order](#), to reopen as long as all workplace safety standards are met. A copy of the order may be reviewed [here](#).

The order implements uniform requirements that pharmacies and other Board of Pharmacy licensees and registrants are required to comply with to remain open. This document has been updated to reflect those requirements by license type.

IMPORTANT: Failure to comply with the requirements set forth in this document may result in administrative discipline for a licensee or registrant and the licensee/registrant's responsible person or designated representative.

For more information on Responsible RestartOhio, visit:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/responsible-restart-ohio>

Applicable to all Board of Pharmacy Licensees in Ohio (including Medical Marijuana Dispensaries)

Per the Director's [Stay Safe Ohio Order](#), all businesses and employers are also required to take the following actions:

- Strongly encourage as many people as possible to work from home by implementing policies in areas such as teleworking and video conferencing.
- Actively encourage sick employees to stay home until they are free of fever (without the use of medication) for at least 72 hours (three full days) AND symptoms have improved for at least 72 hours AND at least seven days have passed since symptoms first began. Do not require a healthcare provider's note to validate the illness or return to work of employees sick with acute respiratory illness; healthcare provider offices and medical facilities may be extremely busy and not able to provide such documentation in a timely way.
- Ensure that your sick leave policies are up to date, flexible, and non-punitive to allow sick employees to stay home to care for themselves, children, or other family members. Consider encouraging employees to do a self-assessment each day to check if they have any COVID-19 symptoms (fever, cough, or shortness of breath).
- Separate employees who appear to have acute respiratory illness symptoms from other employees and send them home immediately. Restrict their access to the business until they have recovered.

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- Reinforce key messages – stay home when sick, use cough and sneeze etiquette, and practice hand hygiene – to all employees, and place posters in areas where they are most likely to be seen. Provide protection supplies such as soap and water, hand sanitizer, tissues, and no-touch disposal receptacles for use by employees.
- Frequently perform enhanced environmental cleaning of commonly touched surfaces, such as workstations, countertops, railings, door handles, and doorknobs. Use the cleaning agents that are usually used in these areas and follow the directions on the label. Provide disposable wipes so that commonly used surfaces can be wiped down by employees before each use.
- Be prepared to change business practices if needed to maintain critical operations (e.g. identify alternative suppliers, prioritize customers, or temporarily suspend some of your operations).
- Comply with all applicable guidance from the U.S. Centers for Disease Control and Prevention and the Ohio Department of Health regarding social distancing.
- Limit capacity to meet social distancing guidelines, including the following:
 - Establish maximum capacity at 50% of fire code.
 - And, use appointment setting where possible to limit congestion.

Terminal Distributors of Dangerous Drugs, Medical Marijuana Dispensaries, and Home Medical Equipment Service Providers in Ohio

Per the Director's [Stay Safe Ohio Order](#), the requirements listed as mandatory in the following document apply to all Ohio locations holding a license as a terminal distributor of dangerous drugs (pharmacies, clinics, etc.), medical marijuana dispensary, or a license/registration as a home medical equipment service provider:

- [Responsible RestartOhio - Consumer, Retail & Services](#)

NOTE: Clinics and other licensees performing healthcare services should also review the [Responsible RestartOhio – A Guide for Health Care](#) document for insight and best practices on how to resume non-urgent health care services across the state through a stepwise approach.

CDC Guidance for Community Pharmacies

While not mandatory, Ohio community (retail) pharmacies are strongly encouraged to adhere to COVID-19 guidance for community pharmacies issued by the Centers for Disease Control and Prevention. This guidance can be accessed here: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/pharmacies.html>

Drug Distributors in Ohio

Per the Director's [Stay Safe Ohio Order](#), the requirements listed as mandatory in the following document apply to all Ohio locations holding a license as a distributor of dangerous drugs

(manufacturer of dangerous drugs, outsourcing facility, third-party logistics provider, repackager of dangerous drugs and wholesale distributor of dangerous drugs):

(NOTE: *These requirements, along with recommended best practices, are also listed in a [one-page document](#) produced by the Ohio Department of Health that can be accessed [here](#).)*

- [Responsible RestartOhio - Manufacturing, Distribution & Construction](#)