



Continuing Education Opportunities in Cultural Competency for Pharmacy Professionals

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Although it can be defined in numerous ways, cultural competency in pharmacy practice is generally a complex integration of knowledge, attitudes, and skills that promotes effective communication and appropriate interactions with patients from various ethnic and/or cultural groups.

Cultural competency can foster a greater understanding and appreciation of diverse patient populations, giving pharmacy professionals additional information to enrich patient care. The skills developed with cultural competency allow healthcare providers to understand and respect a patient's cultural identity.

The Board has developed the following guidance to assist pharmacy professionals in locating existing continuing education courses addressing cultural competency. While there is no requirement to complete continuing education relating to this subject, the Board strongly encourages its licensees to consider these important learning opportunities.

Finding Cultural Competency Continuing Pharmacy Education

The Pharmacists' Learning Assistance Network (P.L.A.N.®) is a continuing pharmacy education information service provided to pharmacists and pharmacy interns through the Accreditation Council for Pharmacy Education (A.C.P.E.).

To locate continuing pharmacy education, visit: <https://plan.acpe-accredit.org/>

In the topic search criteria, the system includes several topics addressing cultural competency, including:

- Cultural Competency

- Cultural Diversity
- Diversity

6. If you have a specific CPE interest, select keyword(s) from the lists below (ctrl-click).

Topics:

Crohn's Disease

Cultural Competency

Cultural Diversity

Cystic Fibrosis

Deep Vein Thrombosis (DVT)

You may select one or all of the topics and search for available courses.

You may also select “Cultural Sensitivity” from the pharmacist competency section:

8. If you have a specific Competencies, select competencies(s) from the lists below (ctrl-click).

Pharmacist:

Population-based care

Interprofessional collaboration

Professionalism

Cultural Sensitivity

Communication

Pharmacist Technician:

Pharmacology

Foundational Pharmacology

Processing and Dispensing

Regulatory and Compliance

Patient Care

Clear

Submit

Additional Cultural Competency Resources

American Association of Colleges of Pharmacy – Cultural Competence Resources:

<https://www.aacp.org/resource/cultural-competence>

American Pharmacists Association - Providing Culturally Competent Care Communication

Assessment and Planning Tools: <https://www.pharmacist.com/Practice/Practice-Resources/Social-Determinants-of-Health/Cultural-Competency>