

## Continuing Education Opportunities in Cultural Competency for Pharmacy Professionals

## Updated 11/13/2024

Although it can be defined in numerous ways, cultural competency in pharmacy practice is generally a complex integration of knowledge, attitudes, and skills that promotes effective communication and appropriate interactions with patients from various ethnic and/or cultural groups.

Cultural competency can foster a greater understanding and appreciation of diverse patient populations, giving pharmacy professionals additional information to enrich patient care. The skills developed with cultural competency allow healthcare providers to understand and respect a patient's cultural identity.

The Board has developed the following guidance to assist pharmacy professionals in locating existing continuing education courses addressing cultural competency. While there is no requirement to complete continuing education relating to this subject, the Board strongly encourages its licensees to consider these important learning opportunities.

## **Finding Cultural Competency Continuing Pharmacy Education**

The Pharmacists' Learning Assistance Network (P.L.A.N.®) is a continuing pharmacy education information service provided to pharmacists and pharmacy interns through the Accreditation Council for Pharmacy Education (A.C.P.E.).

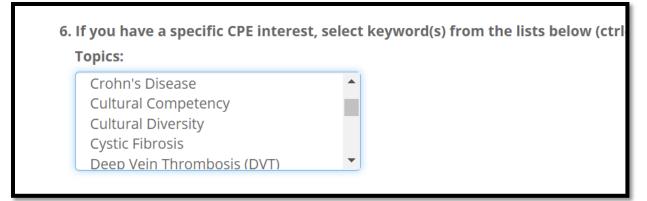
To locate continuing pharmacy education, visit: <u>https://plan.acpe-accredit.org/</u>

In the topic search criteria, the system includes several topics addressing cultural competency, including:

- Cultural Competency
- Cultural Diversity
- Diversity

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You may select one or all of the topics and search for available courses.

You may also select "Cultural Sensitivity" from the pharmacist competency section:

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Interprofessional collaboration Professionalism	Phar Four
Cultural Sensitivity Communication	Proc Regu
Clear	Submit

## Additional Cultural Competency Resources

American Association of Colleges of Pharmacy – Cultural Competence Resources: <u>https://www.aacp.org/resource/cultural-competence</u>

American Pharmacists Association - Providing Culturally Competent Care Communication Assessment and Planning Tools: <u>https://www.pharmacist.com/Practice/Practice-</u> <u>Resources/Social-Determinants-of-Health/Cultural-Competency</u>