



OARRS Wholesale Account Correction Notifications

The Ohio Automated Rx Reporting System (OARRS) will be sending out email notifications in the coming weeks to wholesale account holders (see sample below). These notifications will ask wholesale account holders to correct any issues identified by the OARRS team, which may include:

- Expired DEA registration numbers
- Expired Ohio license numbers
- Wholesaler accounts not associated with a valid DEA registration or Ohio license number

If you receive a notification identifying any issues, please log in to <https://www.pharmacy.ohio.gov/oarrs/default> and resolve the item(s) within 30 days. Only account holders that need to correct their accounts will receive an email.

Accounts will be deactivated if no action is taken or if the identified issues are not resolved within 30 days of receipt of the email.

If you have any questions or require assistance with this notice, please contact our OARRS support team at: data@pharmacy.ohio.gov.

From: Ohio State Board of Pharmacy <noreply@Pharmacy.ohio.gov>
Sent: DATE
To: Wholesaler1234@wholesaler1234.com
Subject: Ohio Board of Pharmacy: OARRS Wholesaler Account Notification

February XX, 2026

Dear OARRS Wholesale User,

The Ohio Automated Rx Reporting System (OARRS) has identified an issue related to your **Wholesale** account. Log into <https://www.pharmacy.ohio.gov/oarrs/default> to address the issue(s) detailed below within 30 days. Your account will be deactivated if you take no action or if these issues are not resolved within the given timeframe.

Username: 000000001

- **Issue:** DEA Number: XX1234567 is expired. DEA Number: XX1234568 is expired. OH License Number: 012345678 is expired. OH License Number: 876543210 is expired.
- **Issue Details:** You may only report data for an active DEA/License number. Accounts must have at least one active relationship.
- **Issue Resolution:** Review your reporting relationships by logging into OARRS and then navigate to "Manage Relationships" under the "Account Management" menu. Accounts without any active relationships will be considered abandoned and subsequently deactivated.

If you have any questions or require assistance with this notice, please contact our OARRS support team at data@pharmacy.ohio.gov.



People call, text, and chat the 988 Lifeline to talk about a lot of emotional needs—not just thoughts of suicide. Whatever your reason, the #988Lifeline is there to help. There is hope.



Ohio Board of Pharmacy
Mike DeWine, Governor | Steven W. Schierholt, Executive Director

Ohio Board of Pharmacy | 77 S. High St 17th Floor | Columbus, OH 43215 US

[Unsubscribe](#) | [Constant Contact Data Notice](#)