



# Board of Pharmacy

Ohio Automated Rx Reporting System

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## Ohio Automated Rx Reporting System (OARRS) E-Newsletter - Spring 2026

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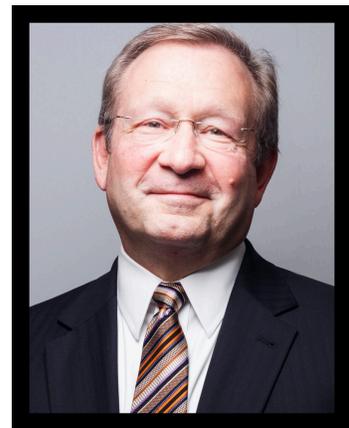
### A Message from our Executive Director

Dear OARRS User,

On June 9, 2026, Ohio will activate a PMP Gateway feature called **Provider Authorization**.

Provider authorization is a process which will automatically validate user information to confirm that each user attempting to access OARRS through the electronic medical records (EMR) or pharmacy software has both:

- An active OARRS account **AND**
- An accurate and active:
  - State license number
  - DEA number (if applicable per role)
  - NPI number (if applicable per role)



**Failure to ensure the existence and accuracy of your personal OARRS account may result in losing access to OARRS.**

To ensure that you will not lose access to OARRS, please take a moment to review your OARRS account through the website at <https://ohio.pmpaware.net/login> to verify that:

- You have registered for an OARRS account
  - *NOTE: We request you do not sign up for multiple accounts – existing accounts should be updated as needed*
- Your information is up to date and accurate, which includes:
  - Your role should match your current state licensure
  - Your license number, DEA, NPI
  - Your name (must match what is registered with your licensing board and the DEA, if applicable)

Each user is responsible for knowing the requirements set by their own licensing board (medical, nursing, dental, etc.) for when and how often to check OARRS (a summary can be found here: [www.pharmacy.ohio.gov/Check](http://www.pharmacy.ohio.gov/Check)). If unable to access OARRS through the EMR or pharmacy software system, the user will need to log in to their account through the AWARxE website to maintain compliance with their licensing board. Any questions about OARRS requirements should be directed to the user's licensing board.

**To access your OARRS account online, or to review or update your account information (license number, NPI, DEA), visit: <https://ohio.pmpaware.net/login>**

**To register for an OARRS account, visit:  
<https://www.pharmacy.ohio.gov/oarrs/Registration/Default>**

If you have questions or need assistance updating your OARRS account, please contact: [support@pharmacy.ohio.gov](mailto:support@pharmacy.ohio.gov)

Thank you for all that you do to keep Ohioans safe and healthy.

Sincerely,

Steven W. Schierholt  
Executive Director  
Ohio Board of Pharmacy



*People call, text, and chat the 988 Lifeline to talk about a lot of emotional needs—not just thoughts of suicide. Whatever your reason, the #988Lifeline is there to help. There is hope.*

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## OARRS Updates

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### OARRS Interstate Searches

OARRS users can request information from other states when requesting an OARRS report for a patient. If accessing OARRS through integration with the electronic medical records (EMR) or dispensing system, additional states to be included in the search will be set by the institution and cannot be adjusted by the user. When logging into your OARRS account through the OARRS website (AWARxE), your search will be limited to Ohio data only, unless additional states are selected through the PMP InterConnect Search. Each additional state that is included with the OARRS search will receive the request and return any information from their state database that satisfies the search criteria.

If additional states are included in the OARRS search, it is important to remember that there is often more than one person with the same name and DOB. This means that the greater the search area, the greater the likelihood that there will be more than one person that matches the search criteria. Information that comes from another state is typically based only on the name and DOB requested, not considering additional factors such as patient zip code.

There are context clues within the OARRS report to help determine the appropriate patient profile associated with each reported dispense. When reviewing the Prescriptions section of the OARRS report, pay close attention to the ID and PMP columns.



- The ID associates back to the Linked Records at the top of the OARRS report and specifies the name, DOB, and address submitted for that dispense. This is helpful to determine if the patient has an Ohio address or not. If there are any records with an out of state address, and the patient denies living in that state, there is a good chance that the record does not belong to your patient.
- The PMP column will list the state that is responsible for sending the dispense record. A state may provide data to be displayed in the OARRS report; however, OARRS does not have access to another state's data and cannot separate or remove records.

Any concerns about the dispensation records of a patient should first be directed towards the patient and any relevant prescribers and/or pharmacies that are associated with the dispensation in question. OARRS collects data from dispensers and is therefore subject to the accuracy of the data received. Information in an OARRS report is not an indictment of right or wrongdoing by a patient and should never be the sole reason to deny treatment. It is on the prescriber and/or pharmacist to take the appropriate steps to work with the patient and other healthcare providers to make the right decision in the patient's best interest.

If it is determined that more than one Ohio patient is showing up in an OARRS report, please email [support@pharmacy.ohio.gov](mailto:support@pharmacy.ohio.gov) with the patient information, including the addresses associated with each individual patient. OARRS staff can manually separate these records so that they no longer populate in a single report. Please do not direct patients to contact OARRS to separate records as this information must come from a healthcare provider.

If it is determined that there are records from another state that do not belong to your patient, the only way to remove that information from the OARRS report is to exclude that state from the search (not applicable through EMR integration). Keep in mind that practitioners in border counties are required to search neighboring state(s). However, running an Ohio only report through your online OARRS account can help highlight any differences.

Any questions or concerns about records from another state should be directed to that state's PMP program.

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## Opioid Treatment Program (OTP) State Indicator

A patient's OARRS report may show a state indicator stating that a patient is participating in an Opioid Treatment Program (OTP). A patient must consent to have their information shared with OARRS. If the patient consents, the State Indicator box on the patient OARRS will read:

*"Patient is participating in an opioid treatment program to address a diagnosed opioid use disorder at \_\_\_\_\_ - (city, phone number)"*

Medications from the treatment facility are not reported to OARRS.

A patient's OTP participation alert will be present for 60 days after discharge from the program. As with all information viewed within an OARRS report, it is important to remember that the information available in OARRS is only intended to assist in decision making and should be used to initiate conversation with the patient to determine the best steps forward.

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## Electronic Transmission of Dispensation Information - ASAP 5.0

Bamboo Health's PMP Clearing House (the online portal for dispensation data submission to OARRS) is now set up to receive data submitted via the ASAP 5.0 format and pharmacies may submit with either 4.2A or 5.0 at this time.

Electronic submissions will be required to be submitted via the ASAP 5.0 standard by July 1, 2026. For more information on ASAP 5.0, please click [here](#).

The updated rules, which will go into effect July 1, 2026, can be found in Ohio Administrative Codes [4729:8-3-02](#) and [4729:8-3-03](#). The rule also permits the Board's Executive Director to authorize an additional six-month extension if a pharmacy or prescriber has made all reasonable and prudent attempts to meet the deadline.

Additional information will be coming soon. Questions can be directed to [www.pharmacy.ohio.gov/contact](http://www.pharmacy.ohio.gov/contact).

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## Data Quality in Prescription Monitoring Programs - Free CE

The National Association of State Controlled Substance Authorities (NASCSA) has renewed the CE program for pharmacists and pharmacy technicians and analyzes the importance and value of complete, accurate data reported by dispensers to PMPs. This CE assesses the impact of intentional or non-intentional data entry errors and data omissions on patient safety. It also discusses the downstream impacts of the data reported to the PMP by a pharmacy on clinical decision-making processes and assists the pharmacy team in identifying and implementing changes in their practice setting to improve PMP data integrity. If you received credit for this CE prior to 10/20/25, this CE opportunity is available to you again to participate in and receive credit.

For more information, visit: <https://ce.talemhealth.com/a/LPMBSF>.

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Ohio Board of Pharmacy  
**Mike DeWine**, *Governor* | **Steven W. Schierholt**, *Executive Director*

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